

## Con Edison Assisting Local Authorities in Westchester

April 16, 2007

## **Outreach Teams on Location to Assist Customers**

NEW YORK, NY, Apr 16, 2007 (MARKET WIRE via COMTEX News Network) -- While Con Edison crews work to restore electrical power to residents in Westchester, the company continues to assist local authorities and has dispatched customer assistance teams to the affected coastal communities. Con Edison will also assist with the distribution of dry ice to residents beginning tomorrow.

Customer outreach representatives will be available at command posts at Rye City Hall, located on Boston Post Road, and at the Mamaroneck Fire House on Mamaroneck Avenue to offer assistance to customers. Dry ice will also be available in the back parking lot of Rye City Hall, beginning at 10 a.m. tomorrow.

Company crews have been working around the clock since early Sunday morning to restore electricity throughout Westchester County, especially in the coastal communities of Mamaroneck, Rye, and New Rochelle, which have been hardest hit by the drenching April storm. At the request of local authorities and to ensure public safety, Con Edison interrupted electric and/or gas service to approximately 3,000 customers in heavily flooded areas.

The company urges customers to report power interruptions or service problems on-line at www.conEd.com, or by calling Con Edison's toll-free customer service number 1-800-75-CON ED (1-800-752-6633). When reporting an outage, customers should have their Con Edison account number available, if possible, and report whether their neighbors have also lost power.

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SOURCE: Con Edison Co. of NY Inc.