



## **Con Edison Named Most Reliable Utility in North America**

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NEW YORK, Oct 30, 2003 /PRNewswire-FirstCall via COMTEX/ -- Consolidated Edison Company of New York, Inc. (Con Edison) has been named the most reliable electric utility in North America for the second year in a row by PA Consulting Group, an international consultant, which presented the company with its National Achievement Award for "sustained leadership and achievement in the area of electric reliability."

"Con Edison's 13,000 employees are the foundation of our electrical system's reliability," said Kevin Burke, president and chief operating officer of Con Edison. "PA Consulting's recognition of their professionalism is a tribute to our men and women who ensure New Yorkers receive the highest levels of service."

The company's reliability is approximately nine times better than the national average. Con Edison, more than 175 years old, received the ReliabilityOne award during a ceremony October 29 in Orlando, Florida.

Con Edison is a subsidiary of Consolidated Edison Inc. [NYSE: ED], one of the nation's largest investor-owned energy companies, with \$9 billion in annual revenues and approximately \$19 billion in assets. The utility provides electricity, gas and steam service to more than 3 million customers in New York City and Westchester County, New York. For additional financial, operations and customer service information, visit Con Edison's Web Site at [www.coned.com](http://www.coned.com).

SOURCE Con Edison

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